

Privacy and Data Policy

The Lymphatic Health Clinic is committed to protecting the privacy of personal information which the clinic collects and holds. Personal information is information which directly or indirectly identifies a person.

Purpose

The privacy policy ("policy") applies for all personal information and data collected by The Lymphatic Health Clinic. This privacy notice explains how the Lymphatic Health Clinic collects, stores, uses and shares personal information, whether it is collected via this website or in clinic.

Policy

The Lymphatic Health Clinic collects personal information for the purposes of lymphatic health care. The Lymphatic Health Clinic is committed to protecting the privacy of personal information it collects and holds.

This policy may be amended from time to time.

This policy applies to all who interact with us.

The Lymphatic health Clinic is bound by laws which impose specific obligations when it comes to handling information. The Lymphatic Health Clinic has adopted the following procedures contained as minimum standards in relation to handling personal information.

Processes

Information Collection

The personal information provided will be held securely by the Lymphatic Health Clinic as required by the Privacy Act 2020 and Health Information Privacy Code 2020

- We collect your information from you, including when you provide the requested information or access the sites. This information is primarily collected from you directly when you access our products/services or submit information as part of an interaction or transaction.
- Information we collect may include (but is not limited to):
 - Personal Information: Name, email address, postal address, and phone number
 - Health history

Use and Disclosure

We will only use personal information for the purposes for which you supplied it or authorise it, provide services to you, for safety and security reasons, and in situations permitted under the Privacy Act 2020.

- We may use and disclose your personal information:
 - to comply with our legal obligations.

Storage and Sharing of Your Information

- We will take reasonable steps to protect the security of your personal information against loss or unauthorised access, modification, corruption or disclosure.
- Information may be held at our physical premises and may also be stored by data storage services/providers (which may include digital data storage such as cloud-based systems). The Lymphatic Health Clinic uses Cliniko
- **Trusted third-party service providers**(e.g., payment processors, email platforms) who are contractually bound to protect your data.
- **Legal authorities**, if required by law or to protect the safety and rights of individuals or the public.
- If we no longer need your personal information for the permitted purposes, we will take reasonable steps to destroy it

We do not give, sell, exchange or rent your personal information.

Data Security

Protecting the privacy and personal data of clients accessing the Lymphatic Health Clinic sites is of the utmost importance to us.

We take reasonable steps to protect your data from unauthorised access, alteration, or loss. However, no method of transmission over the internet is 100% secure, and we cannot guarantee absolute security.

We do not share information with any third parties except for our service providers with whom we have agreements that protect the information from any unauthorised use or in compliance with the law.

Data Retention

Personal information is retained only as long as necessary for the purposes outlined or as required by law.

Access and your Rights

You can seek access to your personal information by contacting the Lymphatic Health Clinic. We are entitled to request proof of identity and require you to specify what information you require before allowing such access.

You may ask to check your information to verify that it is correct, complete, and up to date.

If you request us to correct any of your information we will do so.

Changes to our Privacy Policy

We may update this privacy notice from time to time, for example, to reflect changes to the Privacy Act.

This notice was last updated 26th June 2026.

Contact Us

If you have any questions about this policy or related issues, please contact the Lymphatic Health Clinic

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info@lymphatichealth.co.nz